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August 14, 2000

DOCKET FOLLOW UP RECEIVED

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D.C.

AUG 14 2000

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: CC Docket No. 88-2, Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Salas:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Southwestern Bell Telephone Company first calendar quarter of 2000.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Linnea M. Fox", is written over a horizontal line.

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

No. of Copies rec'd 071
List ABCDE

ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2000
SPECIAL SERVICES
AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	9	14.78	0	.00
CENTREX	13	1.69	2	15.38
WATS	0	.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	231	15.21	18	7.79
FOREIGN EXCHANGE	50	17.42	6	12.00
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	54	3.17	3	5.56
DID (LINE)	12	2.58	0	.00
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	0	.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	0	.00
VOICE SWITCHED LINE	8	4.00	0	.00
VOICE SWITCHED TRUNK	0	.00	0	.00
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	0	.00
BASIC DATA/VOICE	8	2.25	0	.00
PSNA-VOICE/DATA TIE TRUNK	0	.00	0	.00
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	0	.00	0	.00
DATA EXTENSION-VOICE GRADE	5	1.40	2	40.00
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

1. The Average Interval is calculated from application date to completion date.
2. Due Date Missed includes only Company misses.

ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2000
SPECIAL SERVICES
AFFILIATED

PAGE 2 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	0	.00
PROGRAM AUDIO 100-5000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -8000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -15000HZ	0	.00	0	.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	0	.00
DIGITAL DATA 2.4KBS	0	.00	0	.00
DIGITAL DATA 4.8KBS	0	.00	0	.00
DIGITAL DATA 9.6KBS	0	.00	0	.00
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	0	.00	0	.00
DIGITAL DATA 64 CCC KBS	11	6.55	1	9.09
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	238	8.17	38	15.97
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	94	14.26	9	9.57
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2000
SPECIAL SERVICES
NON-AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	316	11.25	15	4.75
PBX	3252	207.89	176	5.41
CENTREX	13886	60.24	1388	10.00
WATS	4	2.50	2	50.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	737	25.53	122	16.55
FOREIGN EXCHANGE	353	24.37	13	3.68
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	25	114.32	0	.00
FEATURE GROUP D	1199	1,612.98	9	.75
DID (TRUNK)	740	143.12	46	6.22
DID (LINE)	144	40.32	6	4.17
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	140	7.98	6	4.29
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	71	5.94	11	15.49
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	211	7.18	17	8.06
VOICE SWITCHED LINE	396	18.88	22	5.56
VOICE SWITCHED TRUNK	69	7.10	0	.00
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	46	3.50	1	2.17
BASIC DATA/VOICE	1446	34.10	61	4.22
PSNA-VOICE/DATA TIE TRUNK	80	4.61	3	3.75
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	739	4.19	49	6.63
DATA EXTENSION-VOICE GRADE	63	6.11	5	7.94
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2000
SPECIAL SERVICES
NON-AFFILIATED

PAGE 2 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	5	1.40	0	.00
PROGRAM AUDIO 100-5000HZ	11	1.82	0	.00
PROGRAM AUDIO 50 -8000HZ	16	1.63	4	25.00
PROGRAM AUDIO 50 -15000HZ	13	1.77	1	7.69
DEDICATED VIDEO				
TV CHANNEL 15KHZ	110	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	4	7.00	0	.00
DIGITAL DATA 2.4KBS	320	7.38	19	5.94
DIGITAL DATA 4.8KBS	46	16.26	2	4.35
DIGITAL DATA 9.6KBS	232	8.73	15	6.47
DIGITAL DATA 19.2KBS	6	40.50	0	.00
DIGITAL DATA 56KBS	11568	1.75	122	1.05
DIGITAL DATA 64 CCC KBS	4259	6.63	138	3.24
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	20448	80.03	738	3.61
3.152 MBS	1	5.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	750	32.30	13	1.73
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	2	1.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
1ST QTR, 2000
SPECIAL SERVICES

PAGE 1 OF 2

	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	TROUBLES	HOURS	TROUBLES	HOURS
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	4	3.33	4118	4.85
CENTREX	0	.00	7502	2.61
WATS	0	.00	18	6.11
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	35	6.44
FOREIGN EXCHANGE	21	4.85	612	5.30
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	5	1.39	1528	4.77
DID (LINE)	27	.72	304	4.50
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	3	4.02
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	12	5.87
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	114	4.64
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	40	9.21
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	1	2.18
TELEGRAPH GRADE 150BPS	0	.00	10	17.38
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	341	5.57
VOICE SWITCHED LINE	4	2.87	246	4.87
VOICE SWITCHED TRUNK	0	.00	196	4.88
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	376	3.00
BASIC DATA/VOICE	42	3.11	3228	2.65
PSNA-VOICE/DATA TIE TRUNK	0	.00	51	5.08
SSN ACCESS-VOICE/DATA	0	.00	8	3.67
SSN INTERMACHINE-VOICE/DATA	0	.00	37	9.94
DATA EXTENSION-VOICE GRADE	12	5.87	957	2.89
PROTECTION RELAY-VOICE GRADE	0	.00	52	5.45
TELEPHOTO AND FACSIMILE	0	.00	8	8.74

ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
1ST QTR, 2000
SPECIAL SERVICES

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	-----	-----	-----	-----
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	3	9.80
PROGRAM AUDIO 100-5000HZ	0	.00	8	13.65
PROGRAM AUDIO 50 -8000HZ	0	.00	16	4.13
PROGRAM AUDIO 50 -15000HZ	0	.00	21	5.39
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	4	6.51
TV CHANNEL 5KHZ	0	.00	3	.85
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	81	3.02
DIGITAL DATA 2.4KBS	0	.00	881	2.25
DIGITAL DATA 4.8KBS	0	.00	176	1.75
DIGITAL DATA 9.6KBS	0	.00	682	2.46
DIGITAL DATA 19.2KBS	0	.00	5	2.30
DIGITAL DATA 56KBS	0	.00	4228	2.58
DIGITAL DATA 64 CCC KBS	0	.00	372	2.84
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	0	.00	5741	2.20
3.152 MBS	0	.00	1531	2.14
6.312 MBS	0	.00	9	.73
44.736 MBS	0	.00	23	2.37
GT 45 MBS	0	.00	4	7.12
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	1	1.20
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00